Retention Center

What is it? The new Blackboard’s Retention Center replace the old Warning System and it provides an easy way for instructors to discover which students in their courses are at risk. Using the default settings, the Retention Center is available immediately. Use the Retention Center to identify and communicate with struggling students and help them take immediate action for improvement earlier in the semester.

What does it monitor? The Retention Center is available immediately, the default monitoring settings are preset and four categories of risk include:

- Missed Deadlines
- Grades
- Course Activity
- Course Access

How do I access and use? Access the Retention Center either from Global Navigation for a snapshot view across courses or from Control Panel, Evaluation, Retention Center in a specific course (if you do not see the Retention Center from Control Panel, select Customization, Tool Availability, place a checkmark in the box and click Submit). The Retention Center should now be listed under Control Panel, Evaluation.

Preconfigured rules:

Students at Risk: The red bar shows you at a glance the total number of students that are “at risk”. Click the bar to show the number of students in each category. Missed Deadlines; Grades Alert; Activity Alert; and Access Alert. These numbers correspond to the four column categories. For more detail on a particular student and item, click the “red dot” in that particular column.
**Student Monitoring:** Selecting the “red dot” allows you to “Notify” the student by email or select to *Monitor* the specific student, this places the student under the “Students you are monitoring” area. Click any student’s name to view more detail.

**Customize the Retention Center:**
You can modify the Retention Center by *editing*, *deleting* or even *creating* new rules.

**Edit existing rule:** Select *Customize* button at the top right of the Retention Center screen. Position the cursor to the right of the rule name, select the down arrow for options to *Edit* the rule criteria; *Include / Exclude from Risk Table* and *Delete*.

**Create new rule:**
- *Course Activity Rule* allows you to define number of *days* and % *Above, Below Average*
- *Grade Rule* allows you to monitor *Final Grade* or *Monitor Specific item* and *Grade value*.
- *Course Access* rule set specific days and
- *Missed Deadline* rule set criteria for course deadlines