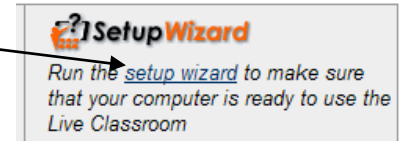
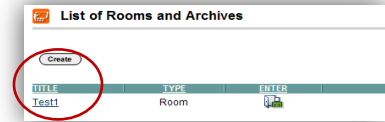


How do I successfully complete the Set-Up Wizard?

1. Login to your Blackboard course
2. Select **Communication** from the **Tools** option on the left-hand side menu
3. Select **Wimba Classroom** (near the bottom of the page)
4. Click to select the room to be entered listed under “Lists of Rooms and Archives”
5. On the next screen, before you actually enter the room, select “Run the **setup wizard**” located to the right of the screen.



What does the Set-Up Wizard check?

The Setup Wizard will go through a number of tests to ensure your computer is ready for Wimba Live Classroom.

After each test is completed successfully a check mark will be placed next in the applicable box

To begin the Wizard, click on the *Start* button at the bottom right hand corner of the screen. **Make sure that you read and follow the instructions listed for that specific test!**



Pop-up Windows

- ▶ You must **disable** the Internet pop-up blocker(s). If you are not sure how to do this refer to [Disabling Common Pop-Up Blockers](#)
- ▶ Select to “**allow** pop-ups” option when prompted (if you still receive an error message, retry the test while holding down the CTRL key)

Java

- ▶ You must have Java app installed. You can check your version of Java by going to this link: <http://www.java.com/en/download/help/testvm.xml>.

Text Chat

Signed Applet

- ▶ “**Allow always**” to allow “**Live Classroom Audio**”

Playback and Recording

- ▶ For optional usage in Wimba Classroom it is suggested that you use headset with a microphone.
- ▶ Audio Playback: The next test is to check to make sure you can hear the audio content of the class session. Wait a few seconds for the application bar to completely load
- ▶ Completed successfully? Click **Finished!**
- ▶ Enter the room by selecting “**Enter Room**”

If you experience any difficulties during the set-up process, you can the LTU Help Desk during normal business hours **248.204.2330** or email: helpdesk@ltu.edu; contact Wimba’s technical support (**available 24/7**) at **866.350.4978** (this is not a toll-free number) or email technicalsupport@wimba.com.